MOVEit Mobile Server Installation Guide



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Contents

| Install MOVEit Mobile | 1 |
|-----------------------|----|
| Repair MOVEit Mobile | 9 |
| Remove MOVEit Mobile | 11 |

Install MOVEit Mobile

The installation program installs the MOVEit Mobile server and its services. Use it on the same computer that runs MOVEit DMZ.

Note: The program detects whether or not MOVEit is present on the computer, and whether or not MOVEit Mobile is present. If MOVEit is not present, you are told to install it first. If MOVEit Mobile is present, the wizard offers to repair or remove MOVEit Mobile.

Supported operating systems for MOVEit DMZ and MOVEit Mobile server are:

- Windows 2008 Server
- Windows 2008 Server R2
- Windows 2012 Server

The installation program presents a wizard to step you through the process.

> To install MOVEit Mobile:

1. Run the MOVEit_Mobile .exe file to launch the wizard.



After preparing for installation, the wizard welcomes you and says it will perform a fresh installation.

| 🔀 MOVEit Mobile - InstallS | hield Wizard |
|----------------------------|---|
| 2 | Welcome to the InstallShield Wizard for MOVEit Mobile |
| H | The InstallShield(R) Wizard will install MOVEit Mobile on your computer. To continue, click Next. |
| | WARNING: This program is protected by copyright law and international treaties. |
| | <back next=""> Cancel</back> |

2. Click Next to continue (or Cancel to quit).

The License Agreement is displayed in a scrolling pane for you to read.

| 🚰 MOVEit Mobile - InstallShield Wizard |
|---|
| License Agreement Please read the following license agreement carefully. |
| |
| READ THESE TERMS OF USE CAREFULLY BEFORE PROCEEDING WITH THIS INSTALLATION. |
| BY CLICKING THE "I accept the terms of this agreement" BUTTON BELOW, YOU ARE ACCEPTING AND AGREEING TO ABIDE BY THIS SOFTWARE LICENSE AND SUPPORT AGREEMENT. |
| IF YOU ARE AGREEING TO THIS SOFTWARE LICENSE AND SUPPORT AGREEMENT ON BEHALF OF A COMPANY, YOU |
| I accept the terms in the license agreement Print I do not accept the terms in the license agreement |
| InstallShield |
| < Back Next > Cancel |

- 3. Choose "I Accept the Terms of License Agreement" to be able to proceed.
- 4. Click **Next** to continue.

(Other options are Print, Back, and Cancel.)

You receive a pop-up telling you that MOVEit mobile must be licensed through MOVEit DMZ in order to be operational.



Note: If you do not have the mobile licensing, the install will proceed, but the mobile server will not function until you add the licensing to MOVEit DMZ.

5. Click **OK** in the pop-up.

A prompt about changing the log on account for the mobile service is displayed. This the account that will run the Tomcat service. By default, this is set to the local system account.

| 🙀 MOVEit Mobile - InstallShield Wizar | d | | × |
|---|---|---|--------|
| Change Service Log On Account? | | | C |
| By default, the Local System account is Would you like to specify a different ac | used to run the M count to log on an | IOVEit Mobile service d run the service? | |
| Yes | | | |
| C No | | | |
| | | | |
| | | | |
| | | | |
| | | | |
| ToetallChield | | | |
| | < Back | Next > | Capcel |
| | | - NOAC 2 | |

6. Click Yes and then Next to use the default account "Local System".

Alternatively, leave **Yes** to specify a different log on account. You receive the **Logon Information** dialog.

Note: The account must already exist, must have the "Log on as a service" right (see *http://technet.microsoft.com/en-us/library/cc739424(v=ws.10).aspx http://technet.microsoft.com/en-us/library/cc739424(v=ws.10).aspx*), and must be in the administrators group for full permissions to the installation directory.

| 记 MOVEit Mobile - InstallShield Wizar | d | | × |
|--|--------------------------------------|---------------------------------|--------------------|
| Logon Information Specify a user name and password | | | と |
| Specify the user name and password of the can be a local account or domain account (I | e user account tha DOMAIN\Usernam | it will log on to run th e). | is application. It |
| <u>U</u> ser name: | | | |
| | | | |
| Password: | | | |
| | | | |
| , | | | |
| | | | |
| | | | |
| | | | |
| InstallShield | | | |
| | a Da al | [] | Const. |
| | < Back | Next > | Cancel |

7. In the Logon Information dialog, enter the User name and Password and click Next.

The destination folder is displayed.



8. Click **Next** to install to the default folder.

Alternatively, click **Change** to select a different folder. You receive the **Change Current Destination Folder** dialog.

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9. In the **Change Current Destination Folder** dialog, browse to the destination folder and click **OK**. (Then, back in the **Destination Folder** dialog, click **Next**.)

The default Tomcat connection information is displayed.

| 🔂 MOVEit Mobile - InstallShield Wizard | | - 45 | x |
|--|-----------------------------|------------------------|---|
| Configure Tomcat Please configure Tomcat by supplying th | e connection information. | 5 | |
| Specify IP address or hostname to Jocalhost HTTP Connector Port: | b be used (for servers with | n multiple addresses): | |
| 8080 HTTPS Connector P 8443 | | | |
| InstallShield | < Back Ne | ext > Cancel | |

This is the information for the connection between the mobile clients and Tomcat (mobile server), as shown in the following diagram. The information consists of the HTTP port, the HTTPS port, and (optionally) the IP address or hostname.



10. If the server has more than one address associated with it, specify which IP address or hostname to use. (For example, you might want a distinct web domain for mobile.)

Note: If you specify hostname or IP address, you will have to later configure the **Mobile URL** accordingly, during system configuration.

Note: You can use the default port numbers unless they are already being used. The wizard checks that for you after you click **Next**.

11. Click Next.

If a port number is already in use, a pop-up tells you. Click **OK**. Then enter a new port number and click **Next**.

Note: If you change the port numbers, you will have to later configure the **Mobile URL** accordingly, during system configuration.

Note: Whether or not you change the port numbers, you will have to later enable the mobile ports in the firewall.

The wizard is ready to install with the options you have selected.



12. To review and possibly change your choices, click **Back**. Otherwise, click **Install** to install.

While the installation proceeds, you receive this status dialog.

| 🔂 MOVEIL M | Iobile - InstallShield Wizard |
|------------------------|---|
| Installing The prog | MOVEit Mobile ram features you selected are being installed. |
| P | Please wait while the InstallShield Wizard installs MOVEit Mobile. This may take several minutes. |
| | Status: |
| | |
| | |
| | |
| | |
| | |
| InstallShield – | |
| | < Back. Next > Cancel |

13. When installation completes, click Next.

After the installation has completed, you receive this last dialog.

| 🖑 MDVEit Mobile - InstallShield Wizard 🛛 🗙 | | | | |
|--|----------------------------------|--|--|--|
| 2 | InstallShield Wizard Completed | | | |
| 3 | Click Finish to exit the wizard. | | | |
| - | < Back Finish Cancel | | | |

14. Click Finish.

Repair MOVEit Mobile

The recommended way to repair MOVEit Mobile is to use the Windows Control Panel.

Note: Alternatively, running the MOVEit_Mobile .exe installation program detects if MOVEit Mobile is present. The wizard opens and offers to repair or remove MOVEit Mobile. Selecting **Repair** will repair MOVEit Mobile.

Note: To upgrade, first remove MOVEit Mobile. Then install MOVEit Mobile as described in *Install MOVEit Mobile* (on page 1).

> To repair MOVEit Mobile:

- 1. Open the Windows Control Panel, Programs and Features.
- 2. In the list of installed programs, right-click MOVEit Mobile and select Change.

The MOVEit Mobile wizard opens. After preparing for installation, and detecting that a version of the MOVEit Mobile server is present on the computer, the wizard welcomes you and prompts to repair or remove MOVEit Mobile server.

| 👘 MO¥Eit Mobile | - InstallShield Wizard |
|----------------------------------|---|
| Program Maint Modify, repair, | or remove the program. |
| C Repair | Repair installation errors in the program. This option fixes missing or |
| C Remove | Develop MOUTH Multile free and registry entries. |
| 6 | Remove MUVEL Mobile from your computer. |
| | |
| InstallShield ——— | < Back Next > Cancel |

- 3. Select Repair.
- 4. Click Next.

The wizard says it is ready to begin repairing the program.



5. Click **Install** to continue (or **Cancel** to quit).

The software to repair MOVEit Mobile is installed.

| 👘 MOVEIL N | 1obile - InstallShield Wizard 📃 🔲 🗙 |
|------------------------------|---|
| Installing The pro | gram features you selected are being installed. |
| 1 7 | Please wait while the InstallShield Wizard installs MOVEit Mobile. This may take several minutes. |
| | Status: |
| | |
| | |
| | |
| | |
| InstallShield - | < Back Next > Cancel |

6. When the repair completes, click **Finish**.

Remove MOVEit Mobile

Remove MOVEit Mobile is to using the Windows Control Panel.

Note: Running the MOVEit_Mobile .exe installation program will detect if MOVEit Mobile is present. The wizard offers to repair or remove MOVEit Mobile. Selecting **Remove** will uninstall MOVEit Mobile.

Note: To upgrade, first remove MOVEit Mobile. Then install MOVEit Mobile as described in *Install MOVEit Mobile* (on page 1).

The following procedure removes the MOVEit Mobile server and its services from the computer.

- > To remove MOVEit Mobile:
 - 1. Open the Windows Control Panel, Programs and Features.
 - 2. In the list of installed programs, right-click MOVEit Mobile and select Uninstall.
 - 3. In the Programs and Features dialog box, click **Yes** to confirm that you are sure want to uninstall MOVEit Mobile.

The MOVEit Mobile dialog is displayed while MOVEit Mobile is removed from the computer.

| To uninstall a program, select it from the list and then click "Uninstall", "Change", or "Repair". | | | | | | |
|--|----------------------------------|--|--|--|--|--|
| 🛃 Change | | | 0 | | | |
| Publisher | | Install | - Size - | | | |
| Ipswitch, Inc. | | 5/31/2013 | 9.57 MB | | | |
| Ipswitch | | 5/9/2013 | 119 MB | | | |
| | 1 | 4/4/2013 | 45.5 MB | | | |
| | | 4/4/2013 | 224 KB | | | |
| VEit Mobile | | 3/31/2010 | 752 KB | | | |
| | | 3/19/2010 | 27.4 MB | | | |
| | | 3/25/2010 | 196 KB | | | |
| | er com | 3/25/2010 | 90.7 MB | | | |
| Cancel | | | | | | |
| | Ind then click "Uninstall", "Cha | Ind then click "Uninstall", "Change", or "R Change Ipswitch, Inc. Ipswitch VEit Mobile Cancel | And then click "Uninstall", "Change", or "Repair". | | | |

When the removal is complete, the dialog goes away and the MOVEit Mobile server is removed from the list of programs.

| 🄄 Organize 👻 🏢 Views 💌 🕵 Uninstall | 🛃 Change | | | 0 |
|--|---------------------------|-----------------------|---|--------------------|
| Name 🔺 | Publisher | ▼ Install | - | Size 🔹 |
| MOVEIt DMZ Wozilla Firefox 20.0 (x86 en-US) | Ipswitch, Inc. Mozilla | 5/31/2013 4/4/2013 | | 9.57 MB 45.5 MB |